

IMPORTANT PROVIDER NOTICE

August 12, 2019

Effective **August 12, 2019** all Path to Health clinic claims must be billed on a UB04 claim form. Any claims not submitted using the UB04 claim form on or after August 12, 2019 will be rejected.

As a reminder, all Path to Health services must be rendered at the member's assigned clinic organization and must be a covered benefit in order to be eligible for reimbursement under the Path to Health/Camino a La Salud Program.

The Path to Health Program does **NOT** cover claims related to any of the following:

- Acupuncture, including podiatry-related acupuncture services
- Methadone Maintenance Services
- Breast and Cervical Cancer treatment services
- Optometry services and eye appliances
- Chiropractic care
- Public transportation
- Cosmetic procedures
- Dental services
- Services by a Psychologist, LCSW, MFT or substance use disorder counselor
- Family planning services (including contraceptives and family planning counseling and education)
- Pregnancy-related and infertility services (including abortions)
- Any medical service provided at a location other than member's assigned clinic

Please Note: Encounter-based payments must include a face-to-face visit with a MD, DO, NP, or PA. Immunization-only visits with an RN, LVN, or MA are not reimbursable.

Additional Resources:

Family PACT (916) 650-0414

Every Woman Counts (916) 449-5300

Breast & Cervical Cancer Treatment Program (BCCTP) (800) 824-0088

Please refer to the *Path to Health Provider Operations Manual* for more detailed instructions on covered benefits.

The Path to Health Provider Operations Manual is available at:

<https://pathtohealth.amm.cc/Providers>

Questions? Please contact Path to Health Customer Service at: **(877) 283-PATH (7284)**